

APRIL/MAY 2019

MCM32 — ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

SECTION A — (5 × 6 = 30 marks)

Answer ALL questions.

1. (a) How to improve perception?

Or

- (b) Bring out the factors influencing learning.

2. (a) What is Y theory of motivation? Explain the assumptions of Y theory.

Or

- (b) In vroom's model, what are valence, expectancy, and instrumentality? How do these variables relate to one another and to work motivation?

3. (a) Discuss the various methods of group decision making.

Or

- (b) Specify the different types of group.

4. (a) Explain the functions of Leadership.

Or

- (b) What are the consequences of conflict?

5. (a) Explain the process of designing an organization.

Or

- (b) Examine the impact of culture in an organization.

SECTION B— (3× 15 = 45 marks)

Answer any THREE questions.

6. Elucidate the challenges facing organizational behavior. Discuss the fundamental concepts of organizational Behavior.
7. Elaborate the various types of financial and non financial motivation applied in practice in enterprises. What are the advantages and limitations of job enrichment?
8. Discuss the reason for joining the group. State the points of distinction between formal and informal group.

9. What are the sources of power? How is power acquired in organization?

10. Explain the features of organizational development. What are the phases of organizational development?