

NOVEMBER/DECEMBER 2018

**MCM22 — HUMAN RESOURCE  
MANAGEMENT**

Time : Three hours

Maximum : 75 marks

SECTION A — (5 × 6 = 30 marks)

Answer ALL questions.

1. (a) Explain the characteristics of man power planning.

Or

- (b) What are the benefits of quality of work life?

2. (a) What is profit sharing? Discuss its merits and demerits.

Or

- (b) What do you mean by internal source of Recruitment, explain its sources.

3. (a) Write a notes on:

- (i) Apprenticeship Training
- (ii) Job Rotation
- (iii) Vestibule Training

Or

- (b) Explain the stages involved in the process of MBO.

4. (a) Discuss the positive and negative aspects of conflicts.

Or

- (b) Describe the Relationship between stress and performance.

5. (a) Explain the process of organisation.

Or

- (b) Why the people resist change?

SECTION B — (3 × 15 = 45 marks)

Answer any THREE questions.

6. Mention the operative functions of HRM.
7. Explain the different types of test with its merits and demerits.
8. Discuss the personal and organisation factors that causes stress.
9. Narrator various used to appraise performance.
10. Discuss the various stages involved in the process of training.